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MEDICAL APPOINTMENT NO CALL/NO SHOW POLICY

Thank you for trusting The Kidz Care Klinik for your medical care. When you schedule an appointment with The Kidz Care Klinik, we set aside enough time to provide you with the highest quality care. Should you need to cancel or reschedule an appointment, please contact our office as soon as possible and no later than 24 hours prior to your scheduled appointment. Please see our No Call/No Show Policy that will be effective April 1, 2022 below:

- Any patients that fails to show or cancel/reschedule an appointment and has not contacted the office will be considered a No Show and charged a \$25.00 fee.
- The fee is charged to the patient, not insurance company, and is due at the time of patient's next office visit.
- As a courtesy, when time allows we make reminder calls for appointment. If you do not receive a reminder call or message the above policy will remain in effect.

We understand there may be times when an unforeseen emergency occurs and you may not be able to keep your scheduled appointment. If you should experience extenuating circumstances please contact our Office Manager who may be able to assist you with this matter. You may contact The Kidz Care Klinik Monday through Friday from 8:00AM to 4:30PM.

Thank you,

The Kidz Care Klinik

